

**Category #20:**

A rigorous Quality Assurance/Quality Control program should apply to all cleaning products.

**State Response:**

The certification process for cleaning products conducted by Green Seal and TerraChoice Environmental Marketing includes steps to confirm that the quality assessment and quality control procedures and records are adequate at the manufacturing facilities. Specifically, this concern is addressed by conducting site visits and/or by having a company certified to be in compliance with ISO 9001, the international standard for quality management systems. Among other qualities, the QA/QC system must be able to trace back the product to the day and materials used to produce it in the event that non-compliant product got into the marketplace.

**Frequently Asked Public Comment:**

Quality Assurance/Quality Control Program

--Rigorous Quality Assurance/Quality Control program (Apply to all cleaning products). (Deirdre Imus, Founder and President, The Deirdre Imus Environmental Center for Pediatric Oncology, Hackensack University Medical Center, The David Joseph Jurist Research Center For Tomorrows Children, Hackensack, NJ 07601)